

Department of Health  
Adult Mental Health Division  
Hawaii State Hospital (HSH)  
RFI No. AMHD 430-1-11  
Response Summary

Two vendors responded to the request for information. Summary information, by question, is provided below.

Question 1.

Should the provider be required to use the hospital's pharmacy system for dispensing, acquisition, and/or requiring a bi-directional interface with the HSH electronic medical record system?

Responses indicated that the hospital should use the system that best meets its needs and the pharmacy vendor should be actively involved in any changes. One respondent recommended that drug procurement reside in the vendor's own system.

Question 2.

If the provider is required to use the hospital's pharmacy system, what functionality would be required and what functions would need to be interfaced with the provider's own information system?

One respondent indicated that the WORX system had all the required components and an assessment would be necessary before recommending changes, while the other addressed the capacity to interface.

Question 3.

What would be the advantages or disadvantages to use of the hospital pharmacy system?

Both vendors elucidated their beliefs on the advantages and disadvantages in regard to use of the current hospital system. There were no significant differences in their responses.

Question 4.

Describe how the provider could be involved in future developments at the HSH such as electronic medication administration records and automated dispensing machines. Participation could range from participating on the Implementation team to including the procurement of these services and/or devices.

Both responses described evaluation and implementation principles for an electronic medication administration record (MAR), further computerized physician order entry (CPOE) and automated dispensing device interfacing.

Question 5.

How should the RFP address the potential for changes in electronic medical record systems including possible changes in platform at HSH?

One respondent recommended that the RFP require alternate pricing structures. Both respondents recommended addressing capacity to interface with or use the HSH pharmacy software. One response recommended the vendor make the decision on which approach to adopt.

The HSH appreciates all the information provided by the respondents. All recommendations will be considered in finalizing the RFP, with one exception. A respondent recommended that the pharmacy vendor make the final decision on what pharmacy application would be utilized. While input from the pharmacy vendor is considered essential to making decisions about pharmacy software applications, the HSH will retain final decision making authority on all hardware and software.