



# Community Resource Guide

Island of Hawai'i



Adult Mental Health Division

Case Management & Support Services

Ho'omoe wai kahi ke kao'o

Let all travel together like water flowing in one direction

(Puku'i, 1983)

## **HAWAII**

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# Resource Directory

## Frequently Called Numbers

### Island of Hawai'i

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#### Adult Protective Services

Hilo / Hamakua / Puna . . . . . 933-8820  
Kohala / Kamuela . . . . . 327-6280  
Ka'u . . . . . 329-9344

#### DHS – Financial / Food Stamps & Medical

East Hawaii Food Stamps / Money  
North Hilo Unit I . . . . . 933-0331  
North Hilo Unit II. . . . . 933-0324  
North Hilo Unit III . . . . . 933-8857  
South Hilo Unit I . . . . .981-2754  
South Hilo Unit II. . . . .981-2785  
South Hilo Unit III . . . . .981-2800

#### West Hawaii Food Stamps / Money

Kamuela / Hamakua . . . . .775-8854  
Ka'u . . . . .939-2421  
Kohala . . . . .889-7141  
North Kona . . . . .327-4980  
South Kona . . . . .323-7573

#### DVR – Vocational Rehabilitation

Hilo Office . . . . .974-6444  
Kona Office . . . . .323-0025

#### MedQuest / Medicaid

Eligibility Branch East Hawaii . . . . .933-0339  
Eligibility Branch West Hawaii . . . . . 327-4970  
Enrollment Call Center . . . . . 1-800-316-8005  
QUEST Hotline . . . . . 1-800-518-8887

Office of the Public Guardian . . . . .961-7660

Contact Person: Ruth Mizuba

Social Security Administration . . . . . 933-7088

General Information & Services

Toll Free Dial 1 & Then . . . . .800-772-1213

#### WIC Services Branch

Hilo WIC Program.....974-4270

Toll Free Dial 1& Then . . . . . 888-820-6425

Resource Directory (by County)		General Agency Information
Hawaii County		
CASE MANAGEMENT	Contact #	
<b>APS Healthcare</b> 357-A Waianuenue Street Hilo, Hawaii 96720 Toll Free: 866-469-0304	934-9405 935-4436	Provides case management services to consumers with severe and persistent mental illness through the Community Based Case Management (CBCM) program. The CBCM model promotes better collaboration of services by having specific staff part of the case management team. The team consists of a Psychiatrist, Team Leader, Case Manager, a Registered Nurse and Peer Specialists. Consumers can see their Case Manager as often as they need to.
<b>CARE, Hawaii (East)</b> 21 Kalaniana'ole Avenue, Bldg C Hilo, Hawaii 96720  74-5620 Palani Road, Suite 212 Kailua-Kona, Hawaii 96749 <a href="http://www.carehawaii.com">www.carehawaii.com</a>	930-2805 930-2828  327-6500 329-2514	Provides case management services to consumers with severe and persistent mental illness through the Community Based Case Management (CBCM) program. The CBCM model promotes better collaboration of services by having specific staff part of the case management team. The team consists of a Psychiatrist, Team Leader, Case Manager, a Registered Nurse and Peer Specialists. Consumers can see their Case Manager as often as they need to.
<b>Hawaii County Economic Opportunity Council</b> 47 Rainbow Drive Hilo, Hawaii 96720	961-2681	Provides multiple services to low income families and individuals. Provides case management for immigrants and refugees.

CLOTHING	Contact #	
<b>East Hawaii Coalition for the Homeless Hale O Puna Outreach</b> 115 Kapiolani Street Hilo, Hawaii 96720	961-2559	Provides clothing bank for homeless individuals and families at their drop in center.
<b>Family Support Services of West Hawaii</b> 75-127 Lunapule Road, #11 Kailua-Kona, Hawaii 96740	326-7778	Provides clothing bank for the North Hawaii region, Ka'u region and West Hawaii. Call for more information.
<b>Goodwill Industries of Hawaii</b> 500 Kalaniana'ole Avenue, Suite 1 Hilo, Hawaii 96720	961-0307 969-3861 (fax)	Operates a thrift store selling low cost clothing, furniture, household goods, toys and more.
<b>Hawaii Island HIV/AIDS Foundation</b> Hilo 16-204 Melekaahiwa Place, Suite 1 Keaau, Hawaii Kona 75-240 Nani Street Kailua-Kona, Hawaii 96740	961-2054  331-1468	Provides clothing bank for East and West Hawaii.
<b>Office for Social Ministry</b> Care-A-Van 140-B- Holomua Street Hilo, Hawaii 96720	935-3050	Provides clothing bank islandwide thru their Outreach Care-A-Van for homeless individuals and families.
<b>Queen Liliuokalani Children's Center</b> Hilo 919 Ululani Street Hilo, Hawaii 96720 Kona P.O. Box 2819 Kailua-Kona, Hawaii 96740	935-9381  329-7336	Provides clothing bank for East and West Hawaii.
<b>Salvation Army - Hilo Corps</b> 219 Ponahawai Street Hilo, Hawaii 96720 <a href="http://www.salvationarmyhawaii.org">www.salvationarmyhawaii.org</a>	935-1277 961-3071 (fax)	Social service program hours are on Friday from 8:30 am - 11:00 am, which provides clothes vouchers (Thrift Store) up to three times a year, must be at least 90 days from previous distribution.
<b>Solid Rock Ministries</b> 73-4855 Kanalani Street	327-6543	Provides clothing bank in West Hawaii.

Resource Directory (by County)		General Agency Information
<b>Hawaii County</b>		
Kailua-Kona, Hawaii 96743		
Under His Wings 183 Keawe Street Hilo, Hawaii 96720	969-3094	Provides clothing bank in East Hawaii.
<b>FINANCIAL</b>		
<b>Emergency</b>	<b>Contact #</b>	
Office for Social Ministry 140-B Holomua Street Hilo, Hawaii 96720	935-3050 Hilo	Office for Social Ministry provides financial assistance to homeless individuals and families who need assistance with security deposit, 1st month's rent, utility deposit and back rent. Call first to inquire and make an appointment. You must already have a unit to move into and a lease agreement ( <b>Grant Program</b> ).
	326-7023 Kona	Provides financial assistance to TANF eligible families who need assistance with security deposit, 1st month's rent and utility deposit. Services also include search for affordable housing, landlord intervention and contact, and case management. TANF eligible means need to meet income eligibility requirement and need to have at least one minor child in the household. ( <b>Housing Placement Program</b> )
<b>Utility Assistance</b>	<b>Contact #</b>	
Hawaiian Telecom Lifeline/Link Up Service	643-3456	Telephone subsidies for qualified individuals.
Office for Social Ministry 140-B Holomua Street Hilo, Hawaii 96720	935-3050 Hilo	Office for Social Ministry provides financial assistance to homeless individuals and families who need assistance with security deposit, 1st month's rent, utility deposit and back rent. Call first to inquire and make an appointment. You must already have a unit to move into and a lease agreement ( <b>Grant Program</b> ).

<b>FOOD</b>		
<b>Food Pantry</b>	<b>Contact #</b>	
East Hawaii Coalition for the Homeless Hale O Puna Outreach 142 Kinoole Street Hilo, Hawaii 96720	961-2559	Provides emergency food for homeless individuals and families at their drop in center.
Glad Tidings Assembly of God 116 Kapiolani Street Hilo, Hawaii 96720	961-0616 961-5109 (fax)	Provides food to families and individuals in need. Provides at least a 3-day supply of food all at once or for two separate days of the month. Pantry hours are Tuesday , Thursday from 11:30 am - 1:30 pm. Closed 2nd week of each month.
Hawaii Island HIV/AIDS Foundation Hilo 16-204 Melekahiwa Place, Suite 1 Keaau, Hawaii  Kona 75-240 Nani Street Kailua-Kona, Hawaii 96740	961-2054	Provides emergency food islandwide to individuals infected with HIV/AIDS.
	331-1468	
Kona Gospel Chapel Nani Kapuna Place Kealahou, Hawaii 96750	323-3110	Provides emergency food to individuals and families who have run out. Generally will give at least a 3-day supply of food all at once. Pantry hours are the last Wednesday of each month from 10:00 am - 11:00 am.
Malu Aina Emergency Food Pantry  Kurtistown, Hawaii <a href="http://www.malu-aina.org">www.malu-aina.org</a>	966-7622	Operates a community service farm which works for peach, justice and saving the environment. Provides food to families and individuals who have run out of food. Service area is Upper Puna.

Resource Directory (by County)		General Agency Information
Hawaii County		
<b>Our Lady of Lourdes Church Food Pantry</b> 45-5028 Plumeria Road Honokaa, Hawaii 96727	775-9591 775-0591 (fax)	Provides emergency food to individuals and families who have run out. Generally will give at least a 3-day supply of food all at once or for three separate days each month. Serves the Hamakua coast.
<b>Queen Liliuokalani Children's Center</b> Hilo 919 Ululani Street Hilo, Hawaii 96720 Kona P.O. Box 2819 Kailua-Kona, Hawaii 96740	935-9381  329-7336	Provides emergency food bank for East and West Hawaii.
<b>Paradise Park Church of the Nazarene</b> 15-1839 32nd Avenue Keaau, Hawaii 96749	982-5177 959-7020 (fax)	Provides food to the community every Wednesday (except the first week of the month) from 10:30 am - 11:30 am.
<b>St. Michael's Church Outreach Pantry</b> 75-5769 Alii Drive Kailua-Kona, Hawaii 96740	326-7771 326-7096 (fax)	Provides emergency food to individuals and families who have run out. Gives at least a 3-day supply of food all at once or for three separate days each month, every Friday from 9:00 am - 10:00 am. Free meal is provided the last Thursday of the month at Hale Halewai at 5:00 pm.
<b>Solid Rock Ministries</b> 73-4855 Kanalani Street Kailua-Kona, Hawaii 96743	327-6543	
<b>Under His Wings</b> 111 Wainuhea Place Hilo, Hawaii 96720	969-3094	Operates food pantry providing grocery items to the needy. Serves breakfast to homeless and needy. Provides a shower facility. Breakfast hours: Tuesday, Thursday - 6:30 am - 7:30 am; Saturday - 7:00 am - 9:00 am (except first Saturday of the month). Food Pantry hours are Wednesday from 8:00 am - 10:00 am.
<b>Food Surplus / Distribution</b>	<b>Contact #</b>	
<b>Alu Like, Inc. - Hawaii Island Center</b> 42 Kinoole Street Hilo, Hawaii 96720 Ke Ola Pono No Na Kupuna <a href="http://www.alulike.org">www.alulike.org</a>	961-8625 935-6084 (fax)	Provides health and social service programs for Native Hawaiians aged 60 and over. Serves lunch each day on site. Provides escort service to medical appointments and other related services. Offers friendly visiting, telephone reassurance and referral to other community agencies. Transportation provided by agency. Need to have proof of age (birth certificate, driver's license) and evidence of Hawaiian ancestry.
<b>Christ Lutheran Church</b> Salvation Army Piihonua Street Hilo, Hawaii 96720	935-8612	Provides dinners on Sunday from 5:00 pm - 6:00 pm at the Salvation Army in downtown Hilo.
<b>Family Support Services of West Hawaii</b> 75-127 Lunapule Road, #11 Kailua-Kona, Hawaii 96740	326-7778	Provides emergency food for the North Hawaii region, Ka'u region and West Hawaii. Call for more information.
<b>Hawaii County Economic Opportunity Council</b> 47 Rainbow Drive Hilo, Hawaii 96720	961-2681	Provides multiple services to low income families and individuals. Participates in distribution of surplus federal food. Offers shopping assistance and meals.
<b>Hawaii Island HIV/AIDS Foundation</b> Hilo 16-204 Melekaahiwa Place, Suite 1 Keaau, Hawaii Kona 75-240 Nani Street Kailua-Kona, Hawaii 96740	961-2054  331-1468	Provides emergency food islandwide to individuals infected with HIV/AIDS.
<b>Office for Social Ministry</b> 140-B- Holomua Street Hilo, Hawaii 96720	935-3050	Provides emergency food islandwide thru their Outreach Care-A-Van for homeless individuals and families.
<b>Salvation Army - Hilo Corps</b> 219 Ponahawai Street	935-1277 961-3071 (fax)	Operates feeding program on Monday, Wednesday, Friday from 12:00 pm - 1:00 pm, serving hot meals for needy individuals and families. Social service program hours are on Friday from 8:30 am - 11:00 am, which distributes

Resource Directory (by County)		General Agency Information
<b>Hawaii County</b>		
Hilo, Hawaii 96720 <a href="http://www.salvationarmyhawaii.org">www.salvationarmyhawaii.org</a>		food parcels to needy families and individuals up to three times a year, must be at least 30 days from last food distribution.
<b>Salvation Army - Kona Church</b> 75-223 Kalani Street Kailua-Kona, Hawaii 96740	326-2330	Helps with food for the homeless and low-income individuals and families. Social services program hours are Monday, Wednesday from 11:00 am - 3:00 pm.
<b>Food - Home Delivery</b>	<b>Contact #</b>	
<b>Nursing Home Without Walls</b> 224 Haili Street Hilo, Hawaii 96720 <a href="http://www.hawaii.gov/dhs">www.hawaii.gov/dhs</a>	933-8820 969-4917 (fax)	Arranges for home-based services to elderly people with disabilities to avoid institutional placement. Provides adult day health, delivered meals, homemaker, moving assistance, training, respite, home maintenance, and non-medical transportation.

<b>HOUSING</b>		
<b>Emergency Shelter</b>	<b>Contact #</b>	
<b>Child and Family Services</b> c/o Hale Ohana P.O. Box 7022 Hilo, Hawaii 96720	959-8864 (Crisis Hotline)	Operates and manages <b>Hale Ohana</b> , a shelter for women and their children who are victims of domestic violence. Services offered include food, clothing, child care, counseling, support groups, and housing placement.
<b>Transitional / Temporary Shelter</b>	<b>Contact #</b>	
<b>Catholic Charities Hawaii</b> 62-3440 Kawaihae Road Kamuela, Hawaii 96743 <b>CCH Help Line, 521-4357</b>	882-7609 Kawaihae	Operates and manages <b>Kawaihae Transitional Shelter</b> . A transitional shelter is a homeless facility designed to provide temporary shelter & appropriate and available social services to homeless families or individuals for up to 24 months. Participants are required to enter into case plans of detailed social service requirements and must actively pursue activities which progress them towards self-sufficiency. A program fee is paid monthly, depending on income and unit size.
<b>Child and Family Services</b> c/o Hale Ohana P.O. Box 7022 Hilo, Hawaii 96720	959-8864 (Crisis Hotline)	Operates and manages <b>Hale Ohana</b> , a shelter for women and their children who are victims of domestic violence. Services offered include food, clothing, child care, counseling, support groups, and housing placement.
<b>Faith Against Drugs, Inc.</b> 55 Kilauea Avenue Hilo, Hawaii 96720	934-7852	Operates and manages <b>Faith Against Drugs Transitional Shelter</b> , for homeless singles recovering from drug and alcohol abuse. FAD provides life skills classes, support group classes, and meals/food supplies.
<b>Mental Health Kookua</b> Hilo 140 Wainaku Avenue Hilo, Hawaii 96720  Kona 75-5750 Alanoe Place Kailua-Kona, Hawaii 96740	961-2054  331-1468	Operates and manages <b>Hale Lehua Transitional Shelter</b> , for homeless mentally ill men and women.  Operates and manages <b>SURF Transitional Shelter</b> , for homeless mentally ill men and women.
<b>Office for Social Ministry</b> 140-B Holomua Street Hilo, Hawaii 96720  110 Ululani Street (Beyond Shelter) Hilo, Hawaii 96720  Kihei Pua Emergency and Transitional Shelters 115 Kapiolani Street Hilo, Hawaii 96720  Ponahawai Ola 483 Kinoole Street	935-3050        935-3050, ext. 103	Operates and manages <b>Beyond Shelter</b> , which is a transitional shelter for homeless singles and families. OSM also provides outreach services to the homeless, through their Care-A-Van, which include food, clothing, medical, case management, and referral to other resources for housing, employment, etc.. Also operates and manages <b>Kihei Pua Emergency and Transitional Shelters</b> , for homeless families.  Office for Social Ministry operates and manages <b>Ponahawai Ola</b> , which is a transitional home for men and women leaving Hawaii's state prison system. The goal of this program is to offer formerly incarcerated persons a chance to

Resource Directory (by County)		General Agency Information
<b>Hawaii County</b>		
Hilo, Hawaii 96720		make a successful transition to legal and responsible living.
<b>Subsidized Housing / Permanent</b>	<b>Contact #</b>	
<b>Catholic Charities Hawaii</b> 214-A Waiianuenue Avenue, Suite 105-A Hilo, Hawaii 96720 <a href="http://www.catholiccharitieshawaii.org">www.catholiccharitieshawaii.org</a>	961-7050 935-0357 (fax)	Quality Living Choices is a program that provides foster family or residential care for persons who would otherwise be placed in a nursing care facility and lose their independence. Clients need to be ICF/SNF level of care. Case management services monitor the social and physical needs of the client.
<b>Coordinated Services for the Elderly</b> 127 Kamana Street Hilo, Hawaii 96720	961-8777	Provides assistance with housing for the elderly in East Hawaii.
<b>Family Support Services of West Hawaii</b> 75-127 Lunapule Road, #11 Kailua-Kona, Hawaii 96740	326-7778	Provides assistance with housing placement in Ka'u , North Hawaii and West Hawaii areas.
<b>Hale Aloha O Hilo Habitat for Humanity</b> 110 Kinoole Street Hilo, Hawaii 96720	935-6677	Provides assistance with housing placement in East Hawaii.
<b>Hawaii Public Housing Authority</b> 1002 N. School Street, Bldg. A Honolulu, Hawaii 96817	832-5960 Recording 832-5961 Direct Line	Operates the state's public housing programs for low income families. Provides rent supplement and Section 8 subsidy, when available. Walk-ins are welcome to pick up an application, or one can be mailed to you.
<b>AMHD Housing</b> (Supportive, 24 Hr., 8-16 Hr., Semi-Indep)	<b>Contact #</b>	
<b>CARE, Hawaii</b> 21 Kalaniana'ole Avenue, #C Hilo, Hawaii 96720	(808) 536-0064	A <b>8-16 Hr. Group Home</b> is defined as a housing service designed to be individualized, integrated into the community, and the most normal and least restrictive possible consistent with the individual's needs. Supportive staff is on site between 8 to 16 hours per day, seven days a week.
<b>Mental Health Kokua</b>  Call for more information on their various housing programs.	331-1468	Operates and manages several group homes for AMHD eligible consumers. A <b>24 Hr. Group Home</b> is defined as a housing service that is directed to those consumers who are being discharged from the HOSPITAL and to those consumers who without 24 hour care, would further decompensate and increase their likelihood of hospitalization or those consumers whose goal is to move to more independent living options from a higher level of care.  Operates and manages several <b>8-16 Hr. Group Homes</b> for AMHD consumers. A 8-16 Hr. Group Home is defined as a housing service designed to be individualized, integrated into the community, and the most normal and least restrictive possible consistent with the individual's needs. Supportive staff is on site between 8 to 16 hours per day seven days a week.
<b>Po'ailani</b>  Call for more information on their various housing programs.	(808) 262-2799	Operates and manages several group homes for AMHD eligible consumers. A <b>24 Hr. Group Home</b> is defined as a housing service that is directed to those consumers who are being discharged from the HOSPITAL and to those consumers who without 24 hour care, would further decompensate and increase their likelihood of hospitalization or those consumers whose goal is to move to more independent living options from a higher level of care.  A <b>8-16 Hr. Group Home</b> is defined as a housing service designed to be individualized, integrated into the community, and the most normal and least restrictive possible consistent with the individual's needs. Supportive staff is on site between 8 to 16 hours per day, seven days a week.
<b>Steadfast Housing Development Corp.</b>  Call for more information on their various housing programs.	(808) 599-6230	A <b>Semi-Independent</b> housing is defined as residential staff provide support and assistance, skills, training, and consultation with individuals who are part of the resident's support network. All programs are designed to be individualized, integrated into the community and the most normal and least restrictive possible, consistent with the individuals needs. This program has a designated use, whether short-term transitional or for long-term support for persons who are eligible AMHD consumers.

Resource Directory (by County)		General Agency Information
Hawaii County		
<b>HOUSEHOLD GOODS</b>		
<b>Clothes / Furniture</b>	<b>Contact #</b>	
Under His Wings 183 Keawe Street Hilo, Hawaii 96720	969-3094	Provides clothing and household goods to needy individuals and families.

<b>IN HOME ASSISTANCE</b>		<b>Contact #</b>
Alu Like, Inc. - Hawaii Island Center 42 Kinoole Street Hilo, Hawaii 96720 Ke Ola Pono No Na Kupuna <a href="http://www.alulike.org">www.alulike.org</a>	961-8625 935-6084 (fax)	Provides health and social service programs for Native Hawaiians aged 60 and over. Provides escort service to medical appointments and other related services. Offers friendly visiting, telephone reassurance and referral to other community agencies. Transportation provided by agency. Need to have proof of age (birth certificate, driver's license) and evidence of Hawaiian ancestry.
County of Hawaii - Parks & Recreation Coordinated Services for Elderly	961-8777 or call 961-8710	Provides support services to persons 60 years and older or disabled and less than 60 years. Provides information and referral, transportation, in-home services, and County senior citizen ID card. Conducts outreach, friendly visiting, interpreting/translating letter writing/reading. Gives preference to those most in need, rather than on a first come first served basis.

<b>LEGAL &amp; ADVOCACY</b>		<b>Contact #</b>
Legal Aid Society of Hawaii (LASH) 305 Wailuku Drive Hilo, Hawaii 96720  75-5656 Kuakini Highway, Suite 202 Kailua-Kona, Hawaii 96740  Intake Hours: Monday - Friday, 9:00 am - 11:30 am and 1:00 pm - 3:30 pm.	934-0678 969-3983 (fax)  329-8331 334-9650 (fax)	The Legal Aid Society of Hawaii provides help to individuals and families who cannot afford to hire a private attorney with their civil legal needs. Legal Aid primarily assists in the areas of family, housing, consumer, and public benefits. Legal Aid also provides assistance through a number of special projects, including tax assistance, homeowner counseling, a senior hotline, special services to the homeless, and more. For more information please call.  To apply for legal services, call the office during normal Intake hours. Please do not walk in for assistance. Be prepared to provide information about your legal problem, income, assets, and number of people in your household.

<b>MEDICAL/DENTAL/VISION</b>		<b>Contact #</b>
Community Case Management Neighbor Islands	866-486-8030	Must have Quest or Medicaid. Inform them which island you are on and they will link you to the appropriate liaison and help to match you to the dentist in your area.
Donated Dental Services All Islands <a href="http://www.nfdh.org/state/HI.html">www.nfdh.org/state/HI.html</a>	888-449-9670	The Donated Dental Services program is a collaborative, direct way that the dental profession reaches out to individuals with special needs. The goal of DDS is to return patients to good oral health, enabling them to reach an affordable maintenance level. A DDS Coordinator is the liaison between the patient, the labs and the dentists. Call for information on participation.
Mobile Care Health Project 140- B Holomua Street Hilo, Hawaii 96720	935-3050	Operates a mobile van that provides dental care within the community. Dental care is provided by volunteer dentist from the area.
Salvation Army Kona Community Clinic 75-5759 Kuakini Hwy, #101 Kailua-Kona, Hawaii 96740	326-5629	

Resource Directory (by County)		General Agency Information
Hawaii County		
PSYCHOTHERAPY / COUNSELING	Contact #	
<b>Effective Change, LLC</b> Matthew Brittrain, MA, DCSW, DABFSW 56 Waianuenu Avenue Hilo, Hawaii 96720	934-7566 934-9442 (fax)	Clinical forensic social work, assessments for State and attorneys. Special interest in increasing mental health services to Hawaiian people, those who speak hawaiian language.
<b>Ching, Regi, LSW</b> P.O. Box 5914 Hilo, Hawaii 96720	981-2915	Provides counseling for adolescents and adults. Feeling identification and management, grief, death and transition.
<b>Curtis, Thom, M.F.T., PhD</b> 200 W. Kawili Street Hilo, Hawaii 96720	974-7391	Provides counseling for individuals, couples and family therapy. Special area is child abuse.
<b>Waters, Christine, MA, MFCC</b> 308 Kamehameha Avenue Hilo, Hawaii 96720	938-8112	Provides counseling for all ages and all family issues. Licensed hypnotherapist. Offers employee assistance and has sliding fees.
<b>State of Hawaii DOH Counseling Services</b> Hilo, Hawaii 96720	974-4300	

REP PAYEE SERVICES	Contact #	
<b>Office for Social Ministry</b> 140-B Holomua Street Hilo, Hawaii 96720	935-3050	Provides representative payee services. A representative payee is defined as an individual or organization that receives Social Security and/or SSI payments for someone who cannot manage or direct someone else to manage his or her money. Financials For Consumers provides rep payee services to eligible AMHD consumers.

RESPITE		
In-Home Respite	Contact #	
<b>Life Care Center of Hilo</b> 944 W. Kawaiilani Street Hilo, Hawaii 96720	959-9151 959-6202 (fax)	Provides short and long term nursing care for elderly and handicapped persons at a reasonable cost. Provides bed secured Alzheimer units and respite services. Offers full range of care - social, emotional, spiritual, and physical activities and transportation. Offers physical therapy, occupational and speech therapy.
<b>Mental Health Kokua</b> East Hawaii Office 208 Wainaku Avenue Hilo, Hawaii 96720  West Hawaii Office 75-166 Kalani Street, Suite 103 Kailua-Kona, Hawaii 96740 <a href="http://www.mentalhealthkokua.org">www.mentalhealthkokua.org</a>	935-7167 933-1212 (fax)  331-1468 331-1378 (fax)	Mental Health Kokua recruits respite care providers and trained statewide to provide a break to care givers in the day to day care of their mental ill family members.

Resource Directory (by County)		General Agency Information
Hawaii County		
<b>SPECIAL GROUPS</b>		
<b>Veterans</b>	<b>Contact #</b>	
<b>State Office of Veteran Services</b> 459 Patterson Road, E-Wing, Room 1-A103 Honolulu, Hawaii 96819 <a href="http://www.dod.state.hi.us/ovs">www.dod.state.hi.us/ovs</a>	433-0420 Oahu	The Office of Veteran Services serves as the single point of contact in the State government for veterans' services, policies, and programs.
<b>U.S. Department of Veteran Affairs</b> Veterans Service Center 459 Patterson Road Honolulu, Hawaii 96819 <a href="http://www.usvetsinc.org">www.usvetsinc.org</a>	1-800-827-1000 Oahu	Provides services and assistance for burial benefits, disability, education, home loan guaranty, homeless veterans, medical treatment, minority veterans and vocational rehabilitation.
<b>Veteran's Affairs - Primary Care Clinic</b> 1285 Waianuenue Avenue, #211 Hilo, Hawaii 96720	935-3781	Medical and behavioral health care for non-emergency military veterans with health problems or minor acute illnesses. Social services, case management, informational, and referral. Drug and alcohol abuse counseling. VA benefits counseling.

<b>SUBSTANCE ABUSE</b>		
<b>In-Patient / Out-Patient Services</b>	<b>Contact #</b>	
<b>Big Island Substance Abuse Council (BISAC)</b> 234 Waianuenue Avenue, Suite 104 Hilo, Hawaii 96720  Adult & Adolescent Outpatient Treatment 297 Waianuenue Avenue Hilo, Hawaii 96720  Baby S.A.F.E. (Substance Abuse Free Environment) Program 333 Kauila Street Hilo, Hawaii 96720  Ka Wahi Ola Hou - Therapeutic Living Program 146 Puueo Street Hilo, Hawaii 96720  Keola Hou - Therapeutic Living Program 152 Puueo Street Hilo, Hawaii 96720  Ka Wahi Ola Hou - Therapeutic Living Program 323 Kauila Street Hilo, Hawaii 96720  Adult & Adolescent Outpatient Treatment 81-947 Hekili Street Kealakekua, Hawaii 96750  Baby S.A.F.E. (Substance Abuse Free Environment) Program 81-947 Hekili Street Kealakekua, Hawaii 96750	969-9994 969-7570 (fax)  959-4927 969-1861 (fax)  961-5022  961-3590 Men  969-4855 Men  933-2895 Women  322-3100 322-3001 (fax)  322-3100 322-3001 (fax)	The Big Island Substance Abuse Council strives to enhance the quality of life by providing the highest quality of care and innovative services in the areas of Substance Abuse Education, Intervention and Treatment. They are dedicated to the healing of minds, bodies and spirits of individuals, families and others who suffer as a result of alcohol and other substance use, abuse and addiction.  Baby S.A.F.E. works in conjunction with the BISAC's treatment program and provides an array of outreach and pre-treatment services to Big Island pregnant and postpartum, substance abuse using women and their families. Baby S.A.F.E. uses a variety of outreach methods to assist in early identification providing a greater margin of safety for a healthy birth outcome.  Therapeutic Living Programs are a comprehensive structured treatment services offered to adults over the age of 18. The objective is to identify the severity of addiction by understanding life areas that have been negatively impacted and to initiate application of proven methods of change. The focus of primary treatment is to repair the lifestyle damage caused by addiction, to develop a comprehensive relapse prevention plan, and ensure self-sufficiency.

Resource Directory (by County)		General Agency Information
Hawaii County		
<b>Coalition for a Drug Free Hawaii</b> P.O. Box 437200 Kamuela, Hawaii 96743  <a href="http://www.drugfreehawaii.org">www.drugfreehawaii.org</a>	887-0756	The Coalition for a Drug Free Hawaii provides innovative programs and services that help keep Hawaii children and families healthy, strong, and resilient against drug and alcohol abuse. Their aim is for every child in the islands to have the opportunity to grow up drug free. To accomplish this, they conduct family strengthening services, best practice programs for youth, capacity building with communities, training and technical assistance, and public awareness campaigns. Their Prevention Resource Center also serves as Hawaii's Regional Alcohol and Drug Awareness Resource (RADAR) Center for alcohol, tobacco, and other drug prevention educational materials, resources and programs.
<b>Drug Addiction Services of Hawaii (DASH)</b> 900 Leilani Street Hilo, Hawaii 96720 Keaau Clinic Hui Ho'ola O Na Nahulu O Hawaii	961-6822  1-800-982-9555	Provides culturally based services, intensive outpatient programs and buprenorphine treatment.
<b>Lokahi Treatment Centers</b> 68-1845 Waikoloa Road, Suite #224B Waikoloa, Hawaii 96738 <a href="http://www.lokahitreatmentcenters.org">www.lokahitreatmentcenters.org</a> Hilo: 969-9292 Kona: 327-1814 Kohala: 889-5099 Honoka'a: 775-7707 Naalehu: 929-9496	883-0922 Waimea	Lokahi Treatment Center provides quality mental health and substance abuse treatment services that are culturally appropriate to Big Island adults, adolescents and children. Treatment services include individual and group sessions that reflect the treatment needs of the clients and modify services according to cultural, demographic, and geographic differences. Other programs offered are anger management, women's trauma groups, family therapy sessions, psychiatric evaluations, mental health evaluations, medication management and individual counseling.
<b>Po'ailani</b> 75-5759 Kuakini Street, #1A Kailua-Kona, Hawaii 96740 <a href="http://www.poailani.org">www.poailani.org</a>	329-4187	The mission of Po'ailani is to provide dual diagnosis treatment and housing services in a continuum of care that is community-based and consumer focused. Po'ailani offers a number of different types of services such as outpatient treatment services, specialized residential treatment, 24 hour supervised housing and 8-16 hour housing.
<b>Residential Treatment</b>	<b>Contact #</b>	
<b>Faith Against Drugs (FAD)</b> 55 Kilauea Avenue Hilo, Hawaii 96720	934-7852	Supportive Living Program that provides a clean, safe and sober place for persons in need to live free of alcohol and illegal drugs. Flat fee of \$325/month plus \$200 deposit.
<b>Po'ailani</b> 75-5759 Kuakini Street, #1A Kailua-Kona, Hawaii 96740 <a href="http://www.poailani.org">www.poailani.org</a>	329-4187	The mission of Po'ailani is to provide dual diagnosis treatment and housing services in a continuum of care that is community-based and consumer focused. Po'ailani offers a number of different types of services such as outpatient treatment services, specialized residential treatment, 24 hour supervised housing and 8-16 hour housing.

SUPPORT GROUP BEREAVEMENT	Contact #	
<b>Compassionate Friends</b> 707 Richards Street, #525 Honolulu, Hawaii 96813	792-0204	Self-help group assists parents and siblings with adjustments to grief/loss. Hilo meetings are on the 4th Wednesday of each month at the Hilo United Methodist Church at 374 Waiuanue Avenue, from 5:00 pm - 6:30 pm.

Resource Directory (by County)		General Agency Information
Hawaii County		
TRANSPORTATION	Contact #	
<b>ARC of Kona</b> P.O. Box 127 Kealahou, Hawaii 96750	345-8339 (Hilo) 959-5870 (fax)  323-2626 (Kona)	Provides transportation islandwide for consumers with severe persistent mental illness. Call for more information.
<b>Alu Like, Inc. - Hawaii Island Center</b> 42 Kinoole Street Hilo, Hawaii 96720 Ke Ola Pono No Na Kupuna <a href="http://www.alulike.org">www.alulike.org</a>	961-8625 935-6084 (fax)	Provides health and social service programs for Native Hawaiians aged 60 and over. Provides escort service to medical appointments and other related services. Offers friendly visiting, telephone reassurance and referral to other community agencies. Transportation provided by agency. Need to have proof of age (birth certificate, driver's license) and evidence of Hawaiian ancestry.
<b>County of Hawaii - Parks &amp; Recreation            Coordinated Services for Elderly</b>	961-8777 or call 961-8710	Provides support services to persons 60 years and older or disabled and less than 60 years. Provides information and referral, transportation, in-home services, and County senior citizen ID card. Conducts outreach, friendly visiting, interpreting/translating letter writing/reading. Gives preference to those most in need, rather than on a first come first served basis.
<b>Family Support Services of West Hawaii</b> 75-127 Lunapule Road, #11 Kailua-Kona, Hawaii 96740	326-7778	Provides transportation in the North Hawaii region, Ka'u region and West Hawaii. Call for more information.
<b>Hele On Bus</b> 25 Aupuni Street Hilo, Hawaii 96720 <a href="http://www.hawaii-county.com">www.hawaii-county.com</a>	961-8744	Public transportation provided by the County of Hawaii transportation system. Call or visit the website for schedule, fees, and more information on routes.
<b>HI County Economic Opportunity Council</b> 47 Rainbow Drive Hilo, Hawaii 96720	961-2681	Provides transportation islandwide for consumers with severe persistent mental illness. Specific routes are designated. Call for more information.
<b>Hilo Harry's Taxicab</b> 1410 Kinoole Street Hilo, Hawaii 96720	935-7901	A professional taxi company that offers a full range of services to meet all of your transportation needs while in the Big Island area. They are contracted by MedQuest to provide taxi services to people with disabilities.
<b>Hui Malama Ola Na 'Oiwai</b> 69 Railroad Avenue, Suite A-3 Hilo, Hawaii 96720 <a href="http://www.huimalamaolanaoiwi.org">www.huimalamaolanaoiwi.org</a>	969-9220 961-4794 (fax)	Provides transportation for Hawaiian/Part-Hawaiian, Non-Hawaiian spouses and family members of Hawaiians/Part-Hawaiians.
<b>Life Care Center of Hilo</b> 944 W. Kawaihani Street Hilo, Hawaii 96720	959-9151 959-6202 (fax)	Provides transportation for the elderly or disabled.
<b>Office for Social Ministry</b> Care-A-Van 140-B- Holomua Street Hilo, Hawaii 96720	935-3050	Provides transportation islandwide thru their Outreach Care-A-Van program for homeless individuals and families.