

MAUI GERIATRIC MENTAL
HEALTH HUI



Older Adults Mental Health Resource Directory - Maui

*Information here is geared toward older adults. Other Services may be available.

ACCESS Line, Adult Mental Health Division, Hawaii Dept. of Health
Aloha House
Alu Like Inc.
Alzheimer's Association
Care Hawaii
Community Clinic of Maui
Hale Mahaolu
Hale Makua
Hale Makua - Home Health
Hospice Maui Inc.
Kaunoha Senior Services
Kula Hospital
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Maui County Office on Aging
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Maui Long Term care Partnership
Maui Memorial Medical Center (MMMC)
Mediation Services of Maui
Mental Health Association
Mental Health Kokua
Nurse Finders of Maui
Nursing Home Without Walls, Adult & Community Care Services, Dept. of Human Services
Public Health Nursing, Dept. of Health
Roselani Place
Steadfast Housing
Veteran Services, Office of
Vet Center-Maui

Rev. 02-08

ACCESS Line, Adult Mental Health Division, Hawaii Department of Health

narrative:	ACCESS Line is a Department of Health program which provides a 24-hour suicide and crisis hotline, crisis mobile outreach services for individuals in emotional distress, information about social services available statewide, and screening/assessment for Adult Mental Health services. Aside from the screening assessment portion, which is specific to adults, the other services are available for all ages statewide.
contact:	Steve Balcom
title:	Crisis Services Director
phone:	1-800-753-6879 (Maui and Neighbor Islands)
2nd phone:	832-3100 (Oahu)
fax:	1-808-832-3068
email:	
website:	www.amhd.org/access.asp
Mental Health services:	A 24-hour suicide and crisis hotline, crisis mobile outreach team, information about social services, and screening/assessment for Adult Mental Health Division services.
services for:	Aside from the screening/assessment portion, which is specific to adults, all services are available for all ages statewide.
locations:	Statewide.
eligibility criteria:	None. Aside from the screening/assessment portion, services are available for all ages statewide.
referral process:	Anyone can refer for services by calling the phone lines listed above.
capacity:	No limit. All calls are handled.
wait list:	None.
fees:	None.
staff at agency:	1 supervisor, 14 ACCESS specialists.
resources available:	

Aloha House

narrative:	Non-profit agency providing outpatient mental health treatment and both outpatient/residential substance abuse treatment.
Contact:	Dikki Pruse
title:	Office Manager
phone:	249-2929
2nd phone:	871-1314
fax:	871-1060
email:	
website:	www.aloha-house.org
Mental Health services:	Outpatient mental health treatment; LCRS-Licensed Crisis Residential Services - Special Treatment Facility-5 beds dedicated to 24/7 care. Crisis Mobile Outreach. Crisis Support Management Peer Support. Intensive Case Management services at-home. Psychiatric Evaluation/Medication Management & Monitoring.
services for:	Individuals of all ages, mentally ill, disabled, families, homeless.
locations:	Kahului, Upcountry, in office only, institutional setting, other: home based for families & children
eligibility criteria:	Insurance or Gov. authorization. Most insurance plans accepted for residential & outpatient services. We also contract with AMHD, CAMHD, DOE, DHS, Judiciary
referral process:	Referred by anyone; please call the phone number listed above. Referrals from ACCESS Line.
capacity:	Outpatient mental health for 600/year; Intensive Case Mngt of 40. Currently at about half capacity.
wait list:	Not for Mental Health services, we always accept Crisis Respite cases
fees:	Please call for more information.
staff at agency:	6 Program Directors, 4 Psychologists, 3 Psychiatrists, 5 RNs, 4 Mental Health Workers, 5 Case Managers, 32 Counselors, 12 Program Assts
resources available:	

Alu Like, Inc.

narrative:	Culturally-related services for Native Hawaiians targeted at achieving social and economic self-sufficiency.
contact:	Elizabeth Meahl
title:	Director
phone:	242-9774
2nd phone:	535-1327
fax:	244-7880
email:	elmeahl@alulike.org
website:	www.alulike.org
Mental Health services:	Congregate & home delivered culturally-based meals, transportation between home and activity sites in Central Maui, information & assistance, referrals, outreach, escort, friendly visits, telephone reassurance, nutrition education & consultation, health screening, inter-generational cultural activities, family support, physical activity, recreation and education.
services for:	Older Adults, Medically Needy, At Home, Disabled, Individuals, Homeless
locations:	Wailuku: 1977 Ka'ohu Street Kahului: 655 Kaumualii Street (in Paukukalo Hawaiian Homes Community Center)
eligibility criteria:	60+ and of Hawaiian ancestry, no symptoms of incontinence, ambulatory and independent; Homebound for at home services
referral process:	phone call, walk-in, door to door, health fairs, senior fairs, word of mouth
capacity:	currently serve 50
wait list:	None
fees:	None
staff at agency:	1 Director, 1 Contracts/Fiscal Specialist, 1 Health/Caregiver Specialist, 5 Island Managers, 10 Program Specialist I, 1 Program Specialist II
resources available:	training available

Alzheimer's Association

narrative:	Maui Branch of the statewide Aloha chapter of the National Alzheimer's Association
contact:	Elaine Slavinsky
title:	Program Coordinator
phone:	242-8636
2nd phone:	242-8637
fax:	242-8639
email:	eslavinsky@alzhi.org
website:	www.alzhi.org
Mental Health services:	Education, referral and support groups for people with Alzheimer's disease & related dementias and their family members. 24 hour HELP line offering emotional support & information about Alzheimer's, chapter services and community resources : 1-800-272-3900.
services for:	Individuals of all ages with Alzheimer's disease & their family members.
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, Hana, Lanai, Molokai, At Home
eligibility criteria:	None
referral process:	Referred by anyone, please call the phone number listed above
capacity:	Unlimited
wait list:	No
fees:	services are free, although there may be charges for materials such as workbooks, etc.
staff at agency:	1 Program Coordinator, 1 part-time clerical assistant
resources available:	Agency training available, call Program Coordinator.

Care Hawaii

narrative:	State funded agency providing outpatient mental health services through a network of professionals. Also provide addiction services.
contact/title/phone:	Audra Palazzotto- Manager Michelle Dudoit-Manager-ICM
phone:	244-0180
2nd phone:	242-6130
fax:	270-5859
email:	mdudoit@carehawaii.com
website:	www.carehawaii.com
Mental Health services:	Long term ICM; Crisis Support Mngt (28 days) providing linkage to services; Crisis Mobile Outreach. Maui Residential group home to be opened.
services for:	Individuals of all ages, Mentally Ill, Institutionalized, Disabled, Homeless
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, Hana, Institutions, At Home, Other: beach, jail, mall - we go anywhere to meet client; Lanai & Molokai-Crisis Mobile only
eligibility criteria:	Age: 18+ and authorized by AMHD. ICM-AXIS I diagnosis; CSM-symptomatic w/o AXIS I diagnosis; Crisis Mobile Outreach-no criteria
referral process:	Phone call, case management driven, walk-in. Go through ACCESS line, anyone can generate a call.
capacity:	Integrated Case Mng. = 60, CSM=none, Crisis Mobile Outreach=none
wait list:	Yes, 12 for Residential group home-not open yet
fees:	None, if meets eligibility above
staff at agency:	1 Program Mngr, 2 Team Leaders, 10 Case Mngrs, 1 Program Asst, 1 Nurse (more than 40 in ICM)

Community Clinic of Maui

narrative:	Services for all life cycles are treated including: common illnesses, women's health and pregnancy care, infant and child health care, treatment and management of diabetes, High blood pressure, asthma, HIV/AIDS, hepatitis and tuberculosis. We also provide 24-hour physician on call services, hospital services and referrals. Our Department of Behavioral Health provides services for elders (see below).
contact:	Helene Cannella
title:	Patient Services Director
phone:	872-4026
2nd phone	871-7772
fax:	872-4067
email:	helene@ccmaui.org
Mental Health services:	We provide individual and group therapy for mental health and substance abuse conditions-outpatient, counseling & treatment of chemical dependency, mental health issues and referrals to other community services.
services for:	Common illnesses for all life cycles and we accept all major health insurances except Kaiser Permanente and preferred providers (PPO).
locations:	Main Clinic, 48 Lono Avenue, Kahului and satellite clinics in Wailuku and Lahaina
eligibility criteria:	No specific criteria for patient services
capacity:	Main clinic has 8 exam rooms plus waiting areas, each satellite clinic has 4 exam rooms and ample parking
wait list:	Same day appointments are available. Patients are encouraged to call first thing in the morning to check availability.
fees:	Sliding fee scale based on income and size of household. All uninsured patients are screened for Quest/Medicaid eligibility.
staff at agency:	A range of administrative, support, behavioral health and clinical personnel.
resources available:	Gift Medicine Fund to assist those patients who can't afford their medications.

Hale Mahaolu

narrative:	A private, non-profit housing corporation that owns or manages affordable rental units. Services for elderly residents are community based, offering varied recreational activities, transportation, housekeeping & laundry services. Our Personal Care Program offers in-home assistance to elderly or disabled in the community who are unable to perform activities of daily living alone.
contact:	Kathy Louis
title:	Personal Care Director
phone:	872-4100
fax:	872-4120
email:	kathy@halemahaolu.org
website:	www.halemahaolu.org
Mental Health services:	Housing, Meals, Personal Care, Homeownership Counseling services are not specific to geriatric mental health, nor are they excluded from services.
services for:	Older Adults, At home, Disabled, Individuals, Families
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, Hana, Lanai & Molokai, At Home
eligibility criteria:	Income Level, Age, Government Authorization - see website for application criteria & forms
referral process:	Phone call, case mngt. driven, walk-in
capacity:	Housing=900 families (Maui Co.); Personal Care=150 with funding & 100 private pay; No maximum for meals
wait list:	Housing - yes, approx 18 mo. wait; Personal Care - yes, 70 on list, length of wait varies by contract 3-12 months; Meals - no wait list
fees:	Please see website for more information on costs.
staff at agency:	Personal Care- 1 RN Administrator, 1 Program Assist, 30 Aides; Meals-1 Program Director, 1 Program Assist, 5 Kitchen Staff
resources available:	

Hale Makua

narrative:	Non-profit corporation providing a nursing home for elders, offering both intermediate care (ICF), and skilled nursing (SNF). We also have a Rehabilitation Center, Adult Day Care/Health Program, Foster Family Program and a Respite Program.		
contact/title/phone:	Shelley Gardanier-Kahului	Director of Social Services	871-9201
	Laurie Tomas-Kahului	Director of Nursing	871-9284
	Lucy Porte-Wailuku	Director of Nursing	243-1701
2nd phone:	Kahului: 877-2761	Wailuku-243-1722	
fax:	Kahului: 871-9262	Wailuku-243-1744	
email:	Shelley Gardanier:-shelleyg@halemakua.org Laurie Tomas-lauriet@halemakua.org Lucy Porte-lucyp@halemakua.org		
website:	www.halemakua.org		
Mental Health services:	a) PASSAR I upon admission, PASSAR II when indicated; B) Consulting pharmacist reviews psychotropic drug use monthly for M.D. review. C) Staff works with M.D. & pharmacist to assess dose reduction every 6 months if indicated. We use a team approach to behavior management, pharmacotherapy, and referral to psychiatrist/psychologist.		
services for:	Older Adults, All ages, Mentally Ill, Medically Needy, At home, Institutionalized, Disabled, Individuals, Families and Homeless		
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, Institutions, At Home		
eligibility criteria:	Income, Insurance, M.D. Referral, Psych Referral, Gov. Authorization. Please see website for more information.		
referral process:	Phone call, Case Mngt.		
capacity:	Wailuku: 124 beds; Kahului: 254 beds; Day Health: 24 individuals.		
wait list:	Yes for Rehabilitation & Home Health.		
fees:	Please see website for information on costs.		
staff at agency:	1 CEO, 2 Administrators, 2 Dir. Nursing, 1 Dir. Social Services, 1 Dir. Rehab, 1 Dietician, 2 Nursing Supervisors, 1 Medical Dir., 100 Nurses, 200 Nursing Aides, 40 clerical		
resources available:	we could be a placement option if criteria are met.		

Hale Makua-Home Health

narrative:	Services are designed to provide you treatment for medical conditions and teach you & your caregivers about the illness or injury. The Home Health Care services offered include: skilled nursing, Physical Therapy, Occupational Therapy; Speech Pathology, medical social work, home health aide services & dietary consultation.
contact:	Jim Kahler
title:	Director
phone:	244-3661
2nd phone:	
fax:	244-5470
email:	jimk@halemakua.com
website:	www.halemakua.com
Mental Health services:	In our population, mental health concerns are usually secondary to medical/physical services.
services for:	Older Adults, All ages, Medically Needy, At home, Disabled, Individuals, Homeless
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, At Home
eligibility criteria:	M.D. Referral, must meet medical guidelines, home bound, needs skilled care.
referral process:	Phone call by M.D. who will continue to render care.
capacity:	150 per day; currently serving 100 per day
wait list:	No
fees:	Most services are 100% paid for by insurance companies. If you have a cost share, you will be notified prior to admission. Please see website for information on costs.
staff at agency:	1 Director, 2 Nursing Coordinators, 3 Physical Therapists, 1 Occupational Therapist, 1 Speech Pathologist, 2 Social Workers, 10 Nurses, 2 Home Health Aides, 5 Clerical
resources available:	

Hospice Maui, Inc.

narrative: Free standing, independent, non-profit corporation providing quality, compassionate care that maximizes the comfort and dignity of those with a progressive, incurable disease, and who are probably in the last months of life. A team of specially trained professionals are all available to provide expert care.

contact/title: Social Workers or Counselors

phone: 244-5555

2nd phone:

fax: 244-5557

email: hospice@maui.net

website: www.HospiceMaui.org

Mental Health services: Emotional & spiritual support for people who are terminally ill and bereavement services to the survivors. Weekly support groups for those experiencing grief.

services for: Any terminally ill person and their survivors

locations: At-home

eligibility criteria: None

referral process: Phone call, walk-in - anyone can make a referral.

capacity: We serve approximately 150 patients annually plus the bereaved = 400.

wait list: No

fees: None

staff at agency: 1 Executive Director, 1 Clinical Director, 8 P/T RN's, 2 P/T M.D.'s, 3 P/T MSW's, 1P/T Master's level Counselor and administrative staff

resources available:

Kaunoa Senior Services

narrative:	Dept of Housing and Human Concerns-County of Maui. Programs for the elderly: home delivered meals, assisted transportation, congregate meals, senior companions, leisure programs-recreational/wellness/educational/cultural, volunteer opportunities (RSVP).
contact:	Call main number and ask for the department you need
title:	
phone:	270-7308
2nd phone:	
fax:	270-8037
email:	
website:	www.mauicounty.gov/departments/housingand human concerns
Mental Health services:	We do not wish to hire staff to provide services to meet mental health needs of our clients. Other agencies are better equipped and trained to serve this group.
services for:	Older Adults, Disabled, Individuals
locations:	Wailuku, Kahului, Upcountry, Kihei, Hana, Lanai, Molokai
eligibility criteria:	Age 60+, Gov. authorization
referral process:	Phone call, walk-in
capacity:	Near capacity for Home Delivered Meals and Assisted Transportation. Currently serve: Leisure = 4,500; Congregate Meals = 1,300; Home Delivered Meals = 700; Assisted Transport. = 550; Volunteer = 1,500
wait list:	None
fees:	Please call for more information.
staff at agency:	Total of 67, approx 50% are half-time employees; 1 Administrator, 1 Asst. Administrator, 5 Program Specialists, 7 clerical staff, 4 maintenance workers, 49 Program Aides
resources available:	Our regular contact with seniors could help us serve as a referral source.

Kula Hospital

narrative:	Providing rural ER/Urgent Care services in the Upcountry area of Maui under the umbrella of Hawaii Health Systems Corporation. We began offering psychiatric care in the 1960's and evolved into a long-term care facility during the early 1970's.
contact:	Jane Dellaport
title:	Nursing Supervisor
phone:	878-1221
2nd phone:	876-4366 direct line
fax:	878-1791
email:	jdellaport@hhsc.org
website:	www.kula.hhsc.org
Mental Health services:	Long term care (LTC) in an institutional setting/nursing home; Alzheimer's & dementia care; Geriatric Physician treats them & psychiatric referrals are made when appropriate.
services for:	Older Adults, all ages, some Mentally Ill, Institutionalized, Disabled, Individuals
locations:	Upcountry
eligibility criteria:	M.D. referral to admit, Psychiatric referral necessary if PASSAR is needed, Gov. authorization for Medicaid/Medicare
referral process:	Phone call, Case Mngt, Other: referral from family or other professional
capacity:	Currently serving: LTC=114 beds, Meals on Wheels=?, Family Practice Clinic=100-200/month Limited Emergency Room=150/month, Emergency Room= 300/month, Clinic/Urgent Care=2x or 600/month
wait list:	not for LTC, Meals on Wheels - they all have wait lists at times
fees:	Please call for more information
staff at agency:	1 Administrator, 12 Department Directors, 4 Physicians, 1 Social Worker, 1 Board Certified Geriatric MD, 10 cerical
resources available:	Training provided to health care employees that work with geriatric patients.

Maui Adult Day Care Center

narrative:	Providing a social daytime activity program for adults who are physically and Mentally challenged, individuals who are frail or elderly, & those diagnosed with Alzheimer's or other related forms of dementia
contact:	Kathleen Couch
title:	Caregiver/Program Coordinator
phone:	871-5804
2nd phone:	
fax:	877-4082
email:	kathleen@madcc.org
website:	www.madcc.org
Mental Health services:	Day care for adults who are frail, elderly, have dementia, Alzheimer's or need social or physical stimulation. Cognitive and physical activities, support groups & workshops offered.
services for:	Older Adults, Mentally Ill, Medically Needy, Disabled, Individuals, Families
locations:	Wailuku, Kahului, West Maui, Hana
eligibility criteria:	Age, 18 or older, able to walk independently or with assistive device, verbally & physically noncombative, free of communicable disease & continent.
referral process:	Phone call, walk-in, doctor referrals, word of mouth and outreach
capacity:	Kahului=65; Wailuku=55; Lahaina=25 Currently serving a total of 200 adults.
wait list:	No
fees:	Call for more information (private/public funds are available for eligible families).
staff at agency:	1 Director, 1 Exec. Assist, 1 Admin, 1 Program Coordinator, 3 RN's, 14 F/T Program Specialists & 4 P/T Program Specialists
resources available:	Support groups, free quarterly workshops, and counseling

Maui Community Mental Health Center

narrative:	We provide a comprehensive, integrated mental health system supporting the recovery of adults with severe mental illness. Everyone has access to effective treatment and supports essential for living, working, learning & participating fully in the community. We are part of the Adult Mental Health Division receiving Federal funding and fee for services.
contact:	Trina Tom
title:	Manager
phone:	984-2150
fax:	984-2155
email:	kmtom@amhd.health.state.hi.us
website:	www.amhd.org
Mental Health services:	Clinical & eligibility assessment, case mngt & support services through advocacy, linkage, monitoring & coordinating. Assist consumer to acquire & use community resources. Meds mngt, clubhouse/PSR support & crisis support services via purchase of service contractor.
services for:	Older Adults, All ages, Mentally Ill, Medically Needy, At home, Institutionalized, Disabled, Individuals, Families and Homeless
locations:	Wailuku
eligibility criteria:	Consumer must have an eligible diagnosis. Go to amhd.org for list of eligible diagnosis.
referral process:	Via ACCESS (about 13/week). Anyone can refer to our program for assessment. Call ACCESS 800-753-6879 for a screening.
capacity:	MD services 1:300 (AMHD ratio) Currently have 3.5 FTE physicians = max of 1,050. 1,030 currently being served
wait list:	No
fees:	Varies by insurance coverage. B481
staff at agency:	Physicians 3.5, Nurses 2, PMA 3, Case Mngr 11, MI/SA Coord 1, Forensic Coord 1, CM Coord 1, Jail Diversion Coord 1 (includes Molokai and Lanai)
resources available:	Aside from our own resources, we are able to consult with our service area administrator & program directors at the division & others in the Dept. of Health.

Maui County Office on Aging

narrative:

"Promote and protect the well-being of the older person in Maui County."

The Older Americans Act mandates that the Maui County Office on Aging (MCOA) take the lead role in advocacy for aging issues and for access, information and referral to services on behalf of the Older Americans in Maui County. We are a division of Dept of Housing & Human Concerns, County of Maui (funded by federal, state and county monies).

contact:

John A. H. Tomoso

title:

Maui Co. Executive on Aging

phone:

270-7774 or 270-7755

fax:

270-7935

email:

john.tomoso@co.maui.hi.us

website:

www.maui-county.gov/departments/housing/aging

Mental Health services:

To realize its mission, the MCOA annually updates a four-year area plan to reflect the priority needs of the County's older adults and their care givers. Based on the area plan, the MCOA contracts with organizations serving the elderly to provide the following services: adult day care, adult day care respite, assisted transportation, attendant care, case management, chore services, congregate meals, friendly visiting/telephone reassurance, home delivered meals, homemaker/housekeeper services, legal assistance, leisure, personal care assistance, family/caregivers support and respite services.

services for:

Older Adults, At home, Institutionalized, Disabled, Individuals, Families, Homeless

locations:

Central Maui, Upcountry, Lahaina, West Maui, Hana, Molokai, Lanai Institutions.
Also provide assistance through telephone contact & on-line resources.

eligibility criteria:

Age 60 or older (55 or older for grandparents raising grandchildren)

referral process:

Call 270-7774

capacity:

Capacity for General services, not determined. Contracted services limited by number of service units per annual contract. Currently serving 5,000 annually (unduplicated)

wait list:

Wait time varies for each service (Kupuna Care and Title III)

staff at agency:

1 Admin, 3 Prog Specialists, 1 Fiscal Officer, 2 Clerks, 7 Info/Outreach Aids

resources available:

Maui Economic Opportunity Inc.

narrative:	It is the philosophy of the Community Services Dept. that each individual is the source of a permanent solution to their needs and that the role of MEO is to support the client on the road to self-sufficiency and self-reliance.
contact:	Gerry Lum
title:	Community Services Director
phone:	249-2970
fax:	249-2971
email:	gerry.lum@meoinc.org
website:	http://meoinc.charityfinders.org/
Mental Health services:	None
services for:	Seniors: health education, access to legal services, senior club support, training/employment. Low income: emergency needs, training/education and employment programs
locations:	Maui, Molokai, Lanai
eligibility criteria:	Poverty income guidelines
referral process:	Phone call, walk-in, referrals, outreach
wait list:	None
fees:	None
staff at agency:	17 staff including: directors, program managers, case managers, interpreters (Enlace Hispano) and senior coordinators
resources available:	Transportation, homeless prevention, senior services, emergency assistance, employment/ training assistance and the Enlace Hispano Program and wide range of support services for the Hispanic community.

Maui Long Term Care Partnership

narrative:

The Maui Long term care Partnership is dedicated to establishing and sustaining a comprehensive, coordinated home and community-based model of services that will foster quality of life and death with dignity for the people of Maui. This partnership is an association of agencies and organizations who are focused on health care for elders.

phone:

871-7749

website:

www.mauilongtermcare.org

Maui Memorial Medical Center

narrative:	Hospital providing acute medical services. See Molokini Unit entry for details on the acute psychiatric hospitalization services.
contact:	Joann Cachola
title:	Social Worker
phone:	242-2575
2nd phone:	
fax:	242-2574
email:	Jcachola@hhsc.org
website:	www.mmmc.hhsc.org
Mental Health services:	Psychiatrists consult to medical/surgical beds while at the hospital
services for:	Older Adults, All ages, Mentally Ill, Medically Needy, At home, Institutionalized, Disabled, Individuals, Families and Homeless
locations:	Wailuku
eligibility criteria:	none
referral process:	Via physician with admitting privileges
capacity:	600-800 psychiatric consults annually with other doctors at the hospital
wait list:	Wait list not an issue, anyone in need of acute care will be seen & hospitalized.
fees:	Please call for more information.
staff at agency:	ER - 3 Behavioral Health Clinicians (RN's)
resources available:	

Mediation Services of Maui

narrative:	<p>We provide mediation for people in conflict. Mediation is an effective, inexpensive way to resolve a dispute quickly. It is a confidential process in which people meet face to face to find mutually acceptable solutions to their issues. They are assisted by a neutral third party--the mediator.</p> <p>Elder mediation uses a similar process, but the mediators have special training in resolving family disputes where the care of the elder is an issue. Parties also receive the assistance of a professional who can provide information about services available in the community.</p>
contact:	Kim Compoc
title:	Executive Director
phone:	244-5744
fax:	249-0905
email:	info@mauimmediation.org
website:	www.mauimmediation.org
Mental Health Services:	No direct mental health services are provided
services for:	Elders and their families
locations:	J. Walter Cameron Center, 95 Mahalani St. Suite 25, Wailuku, 96793
eligibility criteria:	None
referral process:	Case Managers do an intake process over the phone. Referrals come from individuals, families, community agencies and the court system.
capacity:	Allow about two weeks for a mediation session to be scheduled
wait list:	No
fees:	Fees vary based on family income, number of participants and complexity of the case, on average \$300 per session.
staff at agency:	1 Executive Director, 2 Case Managers, 1 Program coordinator

Mental Health Association

narrative:	Affiliated with Mental Health of America and State Mental Health Associations. Committees work with volunteers. We are funded through a small amount of grants and charitable foundations, but mostly through donations, fundraisers and the United Way.
contact:	Colleen Wallace
title:	Director
phone:	242-6461
2nd phone:	
fax:	242-1857 @ JWCC
email:	None
website:	None
Mental Health services:	Education & systems advocacy to assist people in finding the help they need. Refer to PHN, AMHD, MCMHC & offer to come to our forums
services for:	Older Adults, All ages, Mentally Ill, Medically Needy, At home, Institutionalized, Disabled, Individuals, Families and Homeless
locations:	Wailuku
eligibility criteria:	None
referral process:	Phone calls, walk-ins, agencies, community, families, consumers, NAMI
capacity:	700 phone calls/yr, 2,000 via education/outreach, 175 advocacy (attended programs),
wait list:	No
fees:	None
staff at agency:	1 Director (only paid staff person), all others volunteer
resources available:	Systems advocacy, coalition building, educational programs-community & professionals. Expertise in community based planning & organizing.

Mental Health Kokua

narrative:	Mental Health Kokua has grown from a single program to an agency with sites dispersed throughout Oahu, Maui, and on the Island of Hawaii. The agency is actively involved in advocacy for, and action to address the needs of persons whose mental distress, emotional crisis, or mental illness is interfering with their lives. Community based services are designed to be timely, cost effective, and focused on enabling mentally ill persons to move toward more independent ways of living in the community. We are a non-profit agency operating exclusively in Hawaii for 25 years. We are funded through federal, state and county monies as well as grants and charitable foundations.
contact:	Janet Long
title:	Office Coordinator
phone:	244-7405
fax:	242-1469
email:	mauiMHK@mentalhealthkokua.org
website:	www.mentalhealthkokua.org
Mental Health services:	Blended Case Management with ICM/TCM; Residential Services offering 24/7 supervision & 8-16 hours/day facilities; Psych Social Rehab (PSR) program offered 6 hours/day; and outreach to homeless with SPMI to refer to AMHD for treatment
services for:	Older Adults, Mentally Ill, Medically Needy, At home, Institutionalized, Disabled, Individuals, Families and Homeless
locations:	Residential: Wailuku, Kahului. Case Mngt: Wailuku, Kahului, West Maui, Upcountry, Kihei, Lanai, Molokai, in Office, in Institutions, At Home
eligibility criteria:	None - depends strictly on ACCESS 1 diagnosis within the AMHD system
referral process:	AMHD through ACCESS system, also by CCS-HMSA cut out but must meet same standards. Outreach open to all.
capacity:	Capacity: approx. 1,000. Treated annually: 300-500. Daily break out: Outreach:10; Case Mngt: 150; Residential: 22; PSR: 16.
wait list:	Yes for Residential only. 2-15 people depending on time of year
fees:	Please call for more information.
staff at agency:	1 Svc Director, 1 ICM Director, 1 TCM Director, 8 Case Mng, 1 LCSW, 1 Prog Coord (Res), 8 Res Assistants, 4 clerical/admin
resources available:	All services are available to elderly with MH issues. Staff resources with experience in geriatric MH. 1 Advanced Practice Nurse and soon to get a Psychiatrist on staff with blended rate contract.

Nurse Finders of Maui

narrative:	Since Nursefinders' founding in 1974, our vision has remained the same: to provide the highest quality health care professionals in the industry. Today we are one of the largest, most comprehensive health care staffing companies in the nation. Through a network of more than 100 offices, we provide RN's, LPN/LVNs, physicians, allied health, home health aides, therapists, technicians, nursing assistants, companions and more.
contact:	Doug Harr
title:	Director
phone:	244-4700
2nd phone:	
fax:	244-7575
email:	doug.harr@nursefinders.com
website:	www.nursefinders.com
Mental Health services:	Homemaker/Companion services, Diabetes mngt, Rehab, Restorative Care, Ventilator-Dependent Care, Personal Care, Behavioral Health, End-of-Life Support, Medication & Health Instruction, Infusion Therapy, Wound Care
services for:	Older Adults, All ages, Medically Needy, At home, Disabled, Individuals, Families
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei
eligibility criteria:	
referral process:	Phone call, Walk-in
capacity:	250 being served currently; no limited capacity
wait list:	No
fees:	Please call for more information.
staff at agency:	300 Employees - ASMI, CAN's, RN's, LPN's, Companions, Homemakers
resources available:	See above list of services

Nursing Home Without Walls, Adult & Community Care Services Department of Human Services

narrative:	State funded agency
contact:	
phone:	243-5125
2nd phone:	243-5151
fax:	243-5166
email:	None
website:	None
Mental Health services:	ADS - Investigates adult abuse; case management for adults with disabilities who have Medicaid, chore & adult day care services. NHWW -helps with the medical/nursing needs at home, RN & SW case mngt., respite care for severely or chronically ill and displaced persons under Medicaid waiver program.
services for:	Individuals of all ages, Mentally Ill, Medically Needy, At home, Disabled, Families
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, Hana, Lanai, Molokai. NHWW depends on contracting agencies to provide nursing and Coordinated Aging Network (CAN) services in various areas - please call for more information.
eligibility criteria:	ADS - Must be 18+ yrs old with disability, Medicaid approved, unable to do own chores or need socialization in adult day care APS - harm must have occurred to dependent adult and harm eminent again within 90 days NHWW - Medicaid waiver and approved DHS 1147 for long term care
referral process:	ADS - anyone; APS - anyone; NHWW - hospital, Dr., agencies, individuals, almost anyone
capacity:	Capacity: ADS-no limit, APS-no limit, NHWW-140 unduplicated
wait list:	Depends if funds are available for ADS chore; none for NHWW
fees:	None
staff at agency:	Maui: 1 Section Administrator, 1 Secretary, 1 Clerk Typist; ADS-2 SW; APS-1 SW, 1 Asst; NHWW-2 RN, 1 SW, 1 Asst, 1 Clerk Typist; Molokai-1 RN, 1 SW; Lanai: 1 half time SW
resources available:	

Public Health Nursing, Dept. of Health

narrative:	We operate under the Department of Health funded by the state. We assist the high risk populations: elderly, homeless, uninsured, etc; communicable diseases, early intervention for ages 0-3, community disasters, outbreaks, bio-terrorism
contact:	Gigi Olsten
title:	PHN Supervisor
phone:	984-8260
2nd phone:	243-4652
fax:	243-5118
email:	lizabeth.olsten@doh.hawaii.gov
website:	None
Mental Health services:	Nursing Case Management services
services for:	Older Adults, All ages, Mentally Ill, Medically Needy, At home, Disabled, Individuals, Families and Homeless
locations:	Wailuku, Kahului, West Maui, Upcountry, Kihei, Hana, Lanai, Molokai
eligibility criteria:	Case Management Coord Program for elderly requires: age 60+ with 3 deficits in ADLs or memory impaired.
referral process:	Anyone can refer by making a phone call to our office
capacity:	We do what needs to be done. We currently serve thousands via caseloads & clinics
wait list:	No
fees:	None
staff at agency:	1 PHN supervisor, 1 asst supervisor, 3 CMCP PHNs, 13 district PHNs, 3 LPNs, 2 PMAs, 6 clerical staff, 1 Case Mngt Coordinator for the elderly
resources available:	Participation in the development of services.

Roselani Place

narrative:	Roselani Place is a senior living community in Maui, Hawaii, where residents have the freedom to plan their own day, whether it's reading a book in our library, visiting with friends in one of the many beautifully decorated sitting areas or joining in on one of our many social and recreational activities. Enjoy these pleasures of life while receiving personal, assisted living care in our senior residential care community. The management co. is directed through Paradigm Senior Living.
contact:	Diane Alba-Means
title:	Director of Marketing
phone:	871-7720
fax:	873-7178
email:	
website:	www.roselaniplace.com
Mental Health services:	We are not equipped to serve anyone with a persistent mental illness.
services for:	adults 55+
locations:	Kahului
eligibility criteria:	Age 55+. Eligibility determined through an assessment with our Health Services Director
referral process:	Phone call, Case Mngt, Walk-in, current residents & their families. Referrals are sent for tour & more info.
capacity:	114 residents. currently serving 59 residents
wait list:	No
fees:	see web site or call for further information
staff at agency:	1 General Mngr, 1 Marketing Dir, 1 Business Office Mngr, 2 Housekeepers, 1 Maintenance, 1 Memory Care Dir, 1 Health Svc Dir, 3 LPNs, 1 RN, 20 CNAs, 1 Dietary Svc Dir, 2 Chefs, 5 servers, 1 Activity Dir & 1 asst, 4 Receptionists

Steadfast Housing Development Corp.

narrative:	Our mission is to provide housing and employment opportunities to persons with serious and persistent mental illness in pursuit of recovery and life goals of their choosing.
contact:	Kathleen Roberts
title:	Program Coordinator
phone:	244-0885
2nd phone:	244-0544
fax:	244-0990
email:	kroberts@steadfast-hawaii.org
website:	www.steadfast-hawaii.org
Mental Health services:	Supported Housing Program, Supported Employment Program (no direct mental health services are provided)
services for:	Adults with serious and persistent mental illness
locations:	1887 Wili Pa Loop, Suite 2, Wailuku, HI 97793
eligibility criteria:	Consumers of the Adult Mental Health Division
referral process:	From a Case Manager in the Adult Mental Health Division
capacity:	Varies by program
wait list:	For Supported Housing Program
fees:	None
staff at agency:	3 Residential Specialists, 3 Supported Employment Specialists, 1 Program Coordinator
resources available:	Assistance with housing search and placement, rental assistance, assistance with employment search/ placement and job coaching

Veterans' Services, Office of

narrative:	Our objectives are to assist veterans in obtaining state and Federal entitlements, to supply the latest information on veterans' issues and to provide advice and support to veterans making the transition back into civilian life.
contact:	Veteran's Representative
phone:	873-3145
2nd phone:	
fax:	873-3147
email:	movs@ovs.hawaii.gov
website:	www.dod.state.hi.us\ovs\
Mental Health services:	Advocacy for Veterans & their families (problem resolution), Mental Health counseling on a short term basis, assist in getting them to long-term mental health care at VA or MCMHC
services for:	All ages, mentally ill, medically needy, at-home, institutionalized, disabled, individuals, families, homeless
locations:	State of Hawaii Office of Veterans' Services, 333 Dairy Road, #201-A, Kahului, HI
eligibility criteria:	Veteran or family member
referral process:	Anyone can refer; vets know about our services.
capacity:	We go beyond the caseload limits of the state system. 1200 at Clinic. We serve approx. 5,000 of the 14,000 Veterans in Maui County - plus family members
wait list:	No
fees:	None
staff at agency:	1 State Veterans Representative and 1 Secretary

Vet Center Maui

narrative:	Our mission is to provide readjustment counseling services to combat and wartime veterans and their families. Our goal is to make their transition to civilian life a smooth one.
contact:	Reggie Reed
title:	Office Manager
phone:	242-8557
2nd phone:	
fax:	242-8559
email:	
website:	
Mental Health services:	Our staff of social workers and psychologist assist with pertinent combat mental health related issues.
services for:	All ages, mentally ill, disabled, individuals, families and homeless
locations:	35 Lunalilo Street, #101, Wailuku, HI 96793
eligibility criteria:	Combat or wartime veteran or family member
referral process:	Anyone can refer. Veterans are aware of our services.
capacity:	We have seen approximately 4,500 of the 14,000 Veterans in Maui aCounty.
wait list:	None
fees:	None
staff at agency:	2 Counselors/Social Workers, 1 Office Manager, 1 Psychologist
resources available:	

